

## Installing Sophos Anti-Virus for Mac OSx 10.2+

Tuesday, October 11, 2005

### Before you begin

Check that your computer is running OS X 10.2 or newer by going to the Apple menu and selecting "About this Mac." **Sophos Anti-Virus will not work on any Mac OS version older than OS X 10.2.**

Make sure you know your administrator account password. (This is the same password you use for Software Update and other program installations.) You will need to enter your administrator account password in order to install Sophos. If you do not know your administrator account password, you will have to reset it. (<http://tinyurl.com/ii6i>)

Before installing Sophos Anti-Virus, you will need to uninstall all other antivirus software from your Mac. Please see your antivirus software vendor's website for instructions on how to uninstall their product.

- Norton AntiVirus 2002-2003 product removal instructions: <http://tinyurl.com/6dqk7>
- Norton AntiVirus 2003-2004 product removal instructions: <http://tinyurl.com/3u3yd>
- Network Assoc. (McAfee) Virex 7.x removal instructions: <http://tinyurl.com/4vof8>
- Intego VirusBarrier X removal instructions: <http://tinyurl.com/5gw8l>

### Download Site:

<http://www.security.ku.edu/antivirus/download.jsp>

### Note:

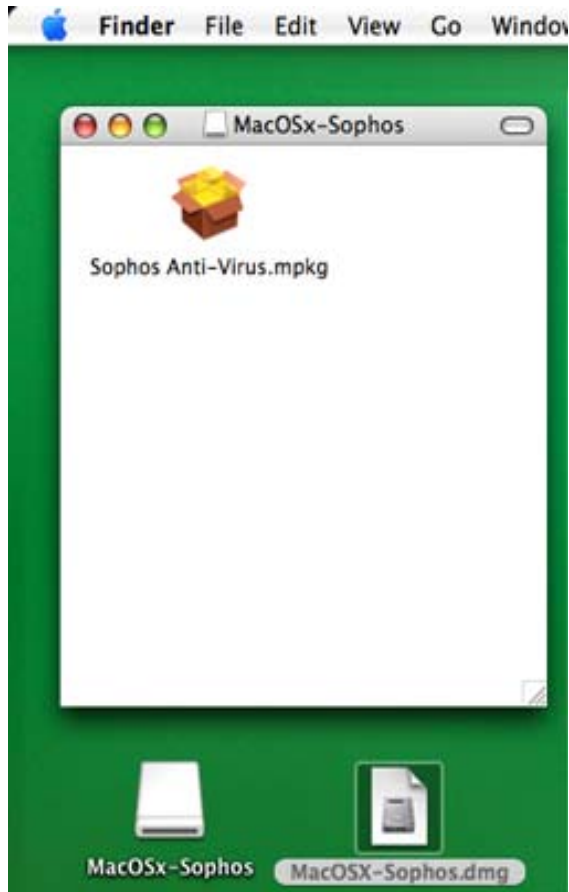
**Please remember where on your computer you save the installer file. (For ease of installation we recommend you save the file to your desktop).**

Once you have downloaded the appropriate installation file, please continue to the next step.

## Installing Sophos Antivirus

You must uninstall any other Anti-Virus software before attempting to install Sophos Anti-Virus. Failure to do so may result in your computer failing to function properly.

If you download the file using Safari, it will automatically mount the disk image and begin the installation process. Users of other browsers may have to double click on the disk image file (dmg) that you downloaded to mount it and open the installation package. Users will then have to Double-Click the Installation Package file (MPKG) to launch the installer.



**Step 1.) Click Continue**



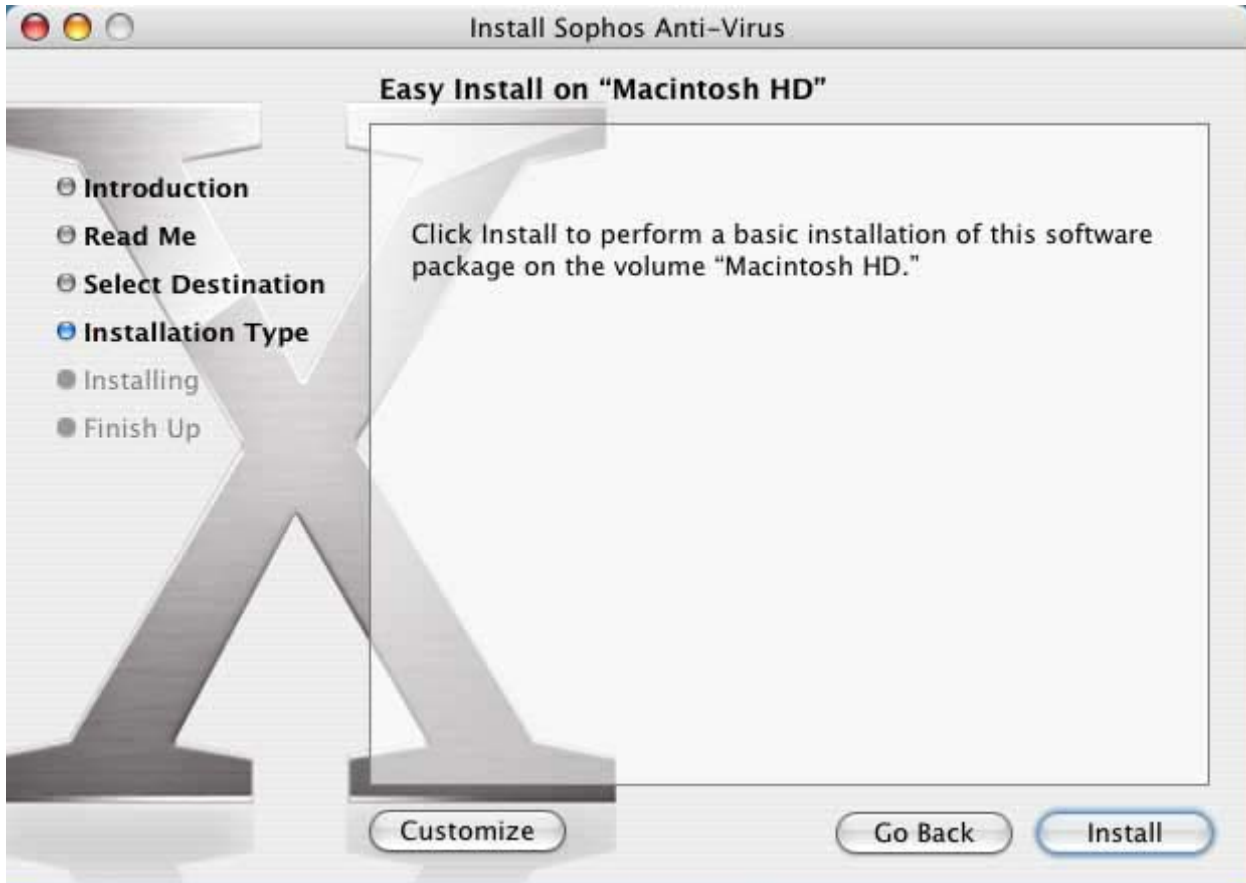
Step 2.) Click Continue



**Step 3.)** Select the destination drive you would like to install Sophos onto. Sophos Anti-Virus must be installed on your Mac's boot volume. Once the installer has determined which volume it will be using, (indicated by the green arrow) click Continue.



**Step 4.)** The Easy Install of Sophos Anti-Virus offers your computer the most protection from viruses. Do not customize the installation unless you have a specific need to do so. Click Install.



**Step 5.)** The installer will require you to type your password before it will continue. This is the administrative password for your computer, which is not necessarily the same as your KU Online ID.



**Step 6.)** The installer must restart your computer when it is finished. If this is okay with you, click “Continue Installation.”



**Step 7.) Click Restart.**

**NOTE: Clicking Restart in this dialog box will immediately reboot your computer. Save your work and quit any other programs you are running before clicking Restart.**



Once your computer has restarted, Sophos Anti-Virus will automatically check for updates every 60 minutes. If you wish to update Sophos manually, find the Sophos icon on the menu bar and select "Update Now."



Congratulations! You've successfully installed Sophos Anti-Virus for the Macintosh on your computer. If you encountered problems or errors during the installation process, please call the Help Desk at 864-0200 or e-mail [question@ku.edu](mailto:question@ku.edu).